











































Licensing - Sevenoaks - Monthly Performance - 2022/23

Code	LPI_LIC 01(s)					
Short Name	The percentage of renewal invitations sent out by deadline (Sevenoaks)					
	Value	Target	Status	No. sent within deadlines	No. of renewal invitations	Annual
April 2022	100%	95%		61	61	95%
May 2022	100%	95%		52	52	95%
June 2022	100%	95%		72	72	95%
July 2022	100%	95%		77	77	95%
August 2022	100%	95%		84	84	95%
September 2022	95.24%	95%		80	84	95%
October 2022	100%	95%		106	106	95%
November 2022	100%	95%		69	69	95%
December 2022	100%	95%		88	88	95%
January 2023	100%	95%		64	64	95%
February 2023	100%	95%		87	87	95%
March 2023	100%	95%		98	98	95%

Code	LPI_LIC 02(s)					
Short Name	The percentage of valid personal licences processed within 14 working days (Hub Team)(Sevenoaks)					
	Value	Target	Status	No. processed within two weeks	Total number of licences	Annual
April 2022	100%	95%		5	5	95%
May 2022	100%	95%		2	2	95%
June 2022	100%	95%		7	7	95%
July 2022	100%	95%		5	5	95%
August 2022	100%	95%		4	4	95%
September 2022	100%	95%		4	4	95%
October 2022	100%	95%		3	3	95%
November 2022	80%	95%		4	5	95%

December 2022	100%	95%		2	2	95%
January 2023	100%	95%		3	3	95%
February 2023	100%	95%		5	5	95%
March 2023	90%	95%		9	10	95%

Code	LPI_LIC 03(s)					
Short Name	Percentage of unopposed applications for new and variation of premises licences processed within 2 calendar months (from date of validation to issue date) (All) (Sevenoaks)					
	Value	Target	Status	No. processed within 2 months	Total applications received	Annual
April 2022	100%	95%		3	3	95%
May 2022	100%	95%		3	3	95%
June 2022	100%	95%		3	3	95%
July 2022	100%	95%		4	4	95%
August 2022	100%	95%		2	2	95%
September 2022	100%	95%		1	1	95%
October 2022	100%	95%		1	1	95%
November 2022	100%	95%		1	1	95%
December 2022	100%	95%		1	1	95%
January 2023	100%	95%		1	1	95%
February 2023	100%	95%		1	1	95%
March 2023	100%	95%		2	2	95%

Code	LPI_LIC 04(s)					
Short Name	The percentage of valid temporary event notices processed within one working day of receipt (Sevenoaks)					
	Value	Target	Status	No. processed in one working day	Total no. event notices received	Annual
April 2022	95.35%	95%		41	43	95%
May 2022	100%	95%		68	68	95%
June 2022	90%	95%		45	50	95%
July 2022	88.24%	95%		30	34	95%
August 2022	97.06%	95%		33	34	95%
September 2022	97.73%	95%		43	44	95%

October 2022	100%	95%		40	40	95%
November 2022	100%	95%		51	51	95%
December 2022	100%	95%		13	13	95%
January 2023	100%	95%		26	26	95%
February 2023	96.77%	95%		30	31	95%
March 2023	95%	95%		38	40	95%

Code	LPI_LIC 05(s)
Short Name	The percentage of driver and operator licenses issued within 12 days of validation (Hub Team) (Sevenoaks)

	Value	Target	Status	No issued within 12 days	Total no licenses issued	Annual
April 2022	100%	90%		9	9	90%
May 2022	100%	90%		7	7	90%
June 2022	100%	90%		7	7	90%
July 2022	100%	90%		10	10	90%
August 2022	100%	90%		9	9	90%
September 2022	100%	90%		14	14	90%
October 2022	92.31%	90%		12	13	90%
November 2022	100%	90%		10	10	90%
December 2022	100%	90%		17	17	90%
January 2023	100%	90%		14	14	90%
February 2023	100%	90%		13	13	90%
March 2023	100%	90%		10	10	90%







Code	MPI_LIC 03(s)
Short Name	Premises compliance (all licensing officers throughout partnership) (Sevenoaks)













	Value	Target	Status	Numerator	Denominator	Annual
April 2022	26	15				180
May 2022	33	15				180
June 2022	26	15				180
July 2022	23	15				180
August 2022	30	15				180
September 2022	32	15				180







October 2022	32	15				180
November 2022	23	15				180
December 2022	15	15				180
January 2023	15	15				180
February 2023	18	15				180
March 2023	39	15				180

Code	MPI_LIC 004(s)					
Short Name	Taxi Compliance (Licensing officers at Sevenoaks, Tunbridge Wells and Maidstone) (Sevenoaks)					
	Value	Target	Status	Numerator	Denominator	Annual
April 2022	29	15				180
May 2022	38	15				180
June 2022	17	15				180
July 2022	29	15				180
August 2022	18	15				180
September 2022	25	15				180
October 2022	35	15				180
November 2022	34	15				180
December 2022	31	15				180
January 2023	38	15				180
February 2023	30	15				180
March 2023	19	15				180

Code	MPI_LIC 05a(s)					
Short Name	Percentage of Hackney Carriage driver licenses issued within 10 days of validation (Sevenoaks)					
	Value	Target	Status	No issued within 10 days	Total no licenses issued	Annual
April 2022	100%	90%		5	5	90%
May 2022	100%	90%		4	4	90%
June 2022	100%	90%		4	4	90%
July 2022	100%	90%		4	4	90%
August 2022	100%	90%		5	5	90%
September 2022	100%	90%		7	7	90%

October 2022	87.5%	90%		7	8	90%
November 2022	100%	90%		4	4	90%
December 2022	100%	90%		11	11	90%
January 2023	100%	90%		7	7	90%
February 2023	100%	90%		8	8	90%
March 2023	100%	90%		2	2	90%

Code	MPI_LIC 05b(s)					
Short Name	Percentage of Private Hire driver licenses issued within 10 days of validations (Sevenoaks)					
	Value	Target	Status	No issued within 10 days	Total no licenses issued	Annual
April 2022	100%	90%		3	3	90%
May 2022	100%	90%		1	1	90%
June 2022	100%	90%		1	1	90%
July 2022	100%	90%		5	5	90%
August 2022	100%	90%		3	3	90%
September 2022	100%	90%		6	6	90%
October 2022	100%	90%		4	4	90%
November 2022	100%	90%		4	4	90%
December 2022	100%	90%		5	5	90%
January 2023	100%	90%		5	5	90%
February 2023	100%	90%		4	4	90%
March 2023	100%	90%		7	7	90%

Code	MPI_LIC 05c(s)					
Short Name	Percentage of Private Hire Operator licenses issued within 10 days of validations (Sevenoaks)					
	Value	Target	Status	No issued within 10 days	Total no licenses issued	Annual
April 2022	100%	90%		1	1	90%
May 2022	100%	90%		2	2	90%
June 2022	100%	90%		2	2	90%
July 2022	100%	90%		1	1	90%
August 2022	100%	90%		1	1	90%
September 2022	100%	90%		1	1	90%









October 2022	100%	90%		1	1	90%
November 2022	100%	90%		2	2	90%
December 2022	100%	90%		1	1	90%
January 2023	100%	90%		2	2	90%
February 2023	100%	90%		1	1	90%
March 2023	100%	90%		1	1	90%

Code	MPI_LIC 06(s)
Short Name	Percentage of continuation fees invoices issued 1 month in advance of fee being due (Sevenoaks)













	Value	Target	Status	No of invoices sent by due date	No of invoices due	Annual
April 2022	100%	95%		30	30	95%
May 2022	100%	95%		61	61	95%
June 2022	100%	95%		113	113	95%
July 2022	100%	95%		59	59	95%
August 2022	100%	95%		20	20	95%
September 2022	100%	95%		16	16	95%
October 2022	100%	95%		9	9	95%
November 2022	100%	95%		8	8	95%
December 2022	100%	95%		13	13	95%
January 2023	100%	95%		17	17	95%
February 2023	100%	95%		19	19	95%
March 2023	100%	95%		18	18	95%

Code	MPI_LIC 07(s)
Short Name	Where continuation fees not received and action taken within a month of overdue date (Sevenoaks)

	Value	Target	Status	action within month of due date	no of renewal fees not received	Annual
April 2022	100%	95%		4	4	95%
May 2022	100%	95%		1	1	95%
June 2022	100%	95%		1	1	95%
July 2022	100%	95%		5	5	95%

August 2022	100%	95%		13	13	95%
September 2022	100%	95%		20	20	95%
October 2022	100%	95%		39	39	95%
November 2022	100%	95%		1	1	95%
December 2022	100%	95%		2	2	95%
January 2023	100%	95%		2	2	95%
February 2023	100%	95%		1	1	95%
March 2023	100%	95%		2	2	95%

Code	MPI_LIC 08(s)
Short Name	Action after suspension - Licensing officers to visit / establish trading status within one month and start / take any necessary action (all licensing officers throughout partnership except Bexley) (Sevenoaks)

	Value	Target	Status	Number resolved	Number needed resolving	Annual
April 2022	100%	95%		2	2	95%
May 2022	100%	95%		1	1	95%
June 2022	100%	95%		1	1	95%
July 2022	100%	95%		1	1	95%
August 2022	100%	95%		2	2	95%
September 2022	100%	95%		3	3	95%
October 2022	100%	95%		5	5	95%
November 2022	100%	95%		2	2	95%
December 2022	100%	95%		4	4	95%
January 2023	100%	95%		1	1	95%
February 2023	100%	95%		8	8	95%
March 2023	100%	95%		4	4	95%